



GHM Communications Limited, Glebe Farm, Down Street, Dummer, RG25 2AD

### Telecoms Contract Summary – GHM Care

- This contract summary provides the main elements of this service offer as required by UK law.
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

### Services and Equipment

Resident Telephony – Hosted telephony licence and a Fanvil X305 and power supply. Fair usage policy may apply on calls.

### Price

Our pricing may rise with RPI, at the base rate plus 3.9% up to a maximum of 10%. Illustrative figures showing the maximum charges that could apply are outlined below. We use the average of the last 3 months RPI. In the event that the rate of RPI is negative, we will only increase the Charges by 3.9% in the relevant year.

Product	One Off Charges	Monthly Charges Year 1	Monthly Charges Year 2	Monthly Charges Year 3
<u>Resident Telephony</u>	£194.99	£10.99	£12.09	£14.19

### Duration, Renewal and Termination

At the end of the term of the agreement the contract will be renewed on a rolling 30-day term until cancelled.

### Contract Minimum Term: 30 days

### Features for End-Users with Disabilities

When onboarding customers GHM takes into account individual needs and requirements. This is delivered consistently throughout our product sets (when applicable).

Considerations are given for those who are vulnerable, who may have sensory impairments or specialist needs (SEND). Examples of this would be keeping children and staff safe within a setting whilst online, supporting critical emergency events for Evacuation and Lockdown, and supporting a range of choices for hardware (bigger buttons/higher volume speakers on handsets).

Our full terms and conditions can be found on our website: [www.ghmcare.co.uk](http://www.ghmcare.co.uk)